

Important information for DMEFree & RxDME2000 users

Things to consider....

Web Support system

All of our users are encouraged to use Web based support first before sending an email. You get to it by going to www.dmeffree.com and clicking on the link that says 'Need Support...'. Or <http://www.dmeffreeserver.com:81/customer40/> in your browser. You can create new cases, update cases and track the history of support cases. You can self register and there is documentation at www.dmeffree.com, Existing Users, Online Docs.

What version should you be using?

To take advantage of enhancements and reduce claim errors it is very important that you are running the latest versions of DMEFree or RxDME2000.

DMEFree current version is 3.20





RxDME2000 current version is 2.12

If unsure how to get updates contact support@dmeffree.com

Let's review...In a recent updates we have added CMN checkbox's , they are next to the Item that you have selected.

Comment: The check boxes are for CMNs' not Narratives. Narratives (formerly called HA0 records) are not CMNs'.

Upgrade your computers to Windows XP Why?

-  More stable than Win95 or Win98/ME
-  Smooth user interface
-  More secure (like Win 2000 pro)
-  Free supports tools included.

Windows XP made a revolutionary leap when it provided for Free -




Remote Assistance Our support people can help you as if we were sitting at your computer! You only need to have an MSN Messenger account, send us an IM chat and we can take over your computer, to help you upgrade, train, transfer files and so much more! No more PCAnywhere, Gotomypc ,,best of all its Free with XP!



MSN Messenger - Real time chat , if you see us online (Support@dmeffree.com) then lets chat!

Referrals are important to your business as they are ours...If you have a business associate that needs our services we would be happy to discuss software and billing with them. We also have a pool of billing services using our software that can do 'complete' billing for your fellow providers.

Please see next page for article from DMERC regarding Hipaa compliance... 

DME Notes



Some more things to consider....

Every Medicare Code you could ever want and more....

Check out the Remittance and Denial code lists at: <http://www.wpc-edi.com/codes/Codes.asp>

If you are looking for more free data, Upin#'s etc go to :

http://www.dmefree.com/Free_Data_Sales.htm

And yet another reason to be filing claims electronically through DMEFree or RxDME2000 software!

The following was Emailed from DMERC

Attention: Part A, B and DMERC electronic submitters **In order to be considered HIPAA compliant, electronic submitters MUST be sending claims and receiving remittances in the ANSI X12N 4010A1 format.**

The current migration of AdminaStar Federal's (ASF) electronic submitters to the HIPAA compliant X12N 4010A1 for claims is nearing completion. All lines of business are currently sending well over 90% of their claims in the HIPAA compliant format.

ASF currently sends HIPAA compliant remittances to 25.11% of Medicare Part A receivers, 33.20% of Medicare Part B receivers and 26.98% of DMERC receivers. This is well below the national average of 51.40%. ASF is actively contacting submitters that are not sending and/or receiving the HIPAA compliant 4010A1 format

to end the contingency plan. Once the contingency plan ends, ASF will not be allowed to receive non-HIPAA compliant claims or send non-HIPAA compliant remittances. ASF strongly encourages all electronic submitters to convert to the HIPAA compliant claims and remittances immediately.

To move into HIPAA production for claims and/or remittances, complete the following steps:

1. Determine if you are submitting claims in the ANSI 4010A1 format by contacting your software vendor.
2. Determine if you are receiving electronic remittances in the ANSI 4010A1 format by contacting your software vendor.

If the answer is "YES" to both of the above, you are HIPAA compliant for claims and remittances. If the answer is "NO" to either or both of the above,