

DME Notes



P.C. Solutions

June 13th 2006

Information for users of RxDME2000 and DMEFree

2006 Vacation Schedule Reminder!

The offices of PC Solutions / DMEFree will be closed from Friday JUNE 16TH through Tuesday JULY 4TH. We will re-open Wednesday July 5th at 9am est.

FOR SUPPORT:

IMPORTANT to in order to obtain the fastest response **EMAIL US!**

EMAIL US at **SUPPORT@DMEFREE.COM**

Please provide as much detail as possible,, 'call me' or incomplete claim information makes it more difficult to judge the urgency of your support issue.

Or **USE OUR Web Support system found at www.dmefree.com home page.**

Or Leave a message or fax us your question. Fax 860 974 1886 Voice 860 974 1156

If your software expires, you can obtain a 30 day code at www.dmefree.com. Click "Software Expired Button"

Re CLAIM PROCESSING:

Claims will be processed M-F daily

DMERC & Medicaid reports will be processed in the morning.

DMERC & Medicaid/Com claims will be processed in the evening.

Short Takes

- ◆ ERNs are available in two formats - Pre-printed in Adobe PDF format and Ansi 835 raw data files. PDF files are sent via email, both can be downloaded from our View Web Reports site.
- ◆ Ansi 835 raw data files have been tested Ok on the Free DMERC Remit Easy software.
- ◆ DMERC D ERN/ERA's are beginning to come through our clearinghouse.
- ◆ Effective today View Web Reports site now include MEDICAID, BLUECROSS and Commercial claims. You get searchable claim detail, claim transmission status, Front end reports, etc. This function was created in preparation for receiving ERN/ERA' for these plans.
- ◆ RxDME2000 2.14 introduced the new Automatic reconcile functions for DMERC Claims. *As the summer proceeds we will announce the ability to automatically process ERNs for Medicaid's, Commercial and Blue Cross plans.* This is a fee based service. We are looking for clients to enroll now. Being able to automatically apply Medicaid payments is a huge labor and time saver. The per remittance fee should be under 15 cents per claim.
- ◆ **New Video's available at DME-FREE.COM** How to use the View Web Reports application How to upload claims via Web page How to use Auto Reconcile & Imaging module
- ◆ Manuals can be found at WWW.DMEFree.com, Support, Online Docs