

# DME Notes



P.C. Solutions

July 20th 2006

## *Information for users of RxDME2000 and DMEFree*

### CMS News and Alerts

DMEFree is now offering a free CMS News service to all users; Medicare CMS and the DMACS send us many emails regarding rulings, articles, alerts, provider news, Med matters etc from their various list servers. We post these to our CMS forum. You can access this forum at [www.dmeffree.com](http://www.dmeffree.com), select [CMS News](#). You can search the forum by keywords and you can subscribe to have these messages automatically forwarded to your email box!

### User Forums

DMEFree offers a multitude of online support options to our clients. Supporting our clients is our #1 task! Email providers the fastest service, we offer a web based support system, several knowledge bases, IM and more. We have completed development on a User Forum also found at [www.dmeffree.com](http://www.dmeffree.com) click [Support Forums](#). A support forum allows you to ask a question and our support team and the general public can comment and respond to your questions. You can create new topics, look through topics and enter your own comments experiences. Sign up today!

### End of Modem support for Claims transmissions

PC Solutions will be ending support for claim submission via modem July 31st 2006. All users will need to be sending claims to our clearinghouse via Secure FTP upload or Secure Web Page. If you do not have an internet account, please note that a dialup account is more than adequate for claim submission and emails. We have used <http://myhome.totalusa.net/> with ISP plans starting at \$3.33 per month, with local access numbers widely available. We will be happy to help you with your first transmission once your internet is installed.

### Why get ERNs?

- ◆ Medicare doesn't want to send you paper anymore!
- ◆ You get payment details approx 3-5 days after claim submission. That's a lot better than the 14-21 days you are used to.
- ◆ ERNs are available in two formats - Pre-printed in Adobe PDF format and Ansi 835 raw data files. PDF files are sent via email, both can be downloaded from our View Web Reports site.
- ◆ Ansi 835 raw data files have been tested Ok on the Free DMERC Remit Easy software.
- ◆ Effective today View Web Reports site now include MEDICAID, BLUECROSS and Commercial claims. You get searchable claim detail, claim transmission status, Front end reports, etc. This function was created in preparation for receiving ERN/ ERA' for these plans.
- ◆ RxDME2000 2.14 introduced the new Automatic reconcile functions for DMERC Claims. *As the summer proceeds we will announce the ability to automatically process ERNs for Medicaid's, Commercial and Blue Cross plans.* This is a fee based service. We are looking for clients to enroll now. Being able to automatically apply Medicaid payments is a huge labor and time saver. The per remittance fee should be under 15 cents per claim.
- ◆ **New Video's available at DMEFREE.COM**  
How to use the View Web Reports application. How to upload claims via Web page. How to use Auto Reconcile & Imaging module.