

DME Notes



P.C. Solutions

December 10th, 2007

For RxDME2000 and DMEFree users!

Holiday Schedule 2007

For Christmas our office will be closed Friday December 21st and will reopen Wednesday December 26th at 9am est.

For New Years our office will close Monday December 31st at 1pm est and reopen Tuesday January 2nd, 2008 at 9am.

Support Notes:

To obtain the quickest response please start by sending us an email to Support@dmefree.com

If you do not have email you can go to www.dmefree.com and click on the link... [Sales Questions Click here.....](#)

Or send us a fax at 860 974 1886

Or call our Voice mail at 860 974 1156

IF YOUR SOFTWARE HAS EXPIRED:

Use our online registration screen by going to www.dmefree.com , [select Program Expire? click here](#) using your clearinghouse account# you will be able to obtain an activation code.

PC Solutions / DMEFree, would like to thank you for your continued business and hope you enjoy a wonderful holiday season and a very healthy 2008!

Thank you, Mike Feldman

Online Resources for our clients

1. At www.dmefree.com find links to the NPI Registry and SADMERC.COM
 2. Use our Knowledgebase it's a searchable Q&A , available at www.dmefree.com
 3. If your program has expired there's always a temporary code at www.dmefree.com
 4. View / Print all current and past reports, ERNs(*) and claim data online at www.dmefree.com support view reports link. (*ERN's require provider approval and enrollment)
 5. **“CMS Newsfeed”!** We are posting all CMS and DMAC related emails / notices to our CMS Newsfeed. Please subscribe (free), then display these info tidbits on any browser.
 6. **Now Available MSP (Medicare Secondary Claim billing)** please contact us at support@dmefree.com for more info.
 7. **Also Available Electronic claim billing to Medicare and Medicaid HMO's** such as Medicare Advantage, Evercare, Aetna, Cigna and hundreds more.
- Notice: ONLINE ELIGIBILITY** is up and running fine, with many providers getting real time patient info to prevent eligibility rejections. However, Medicare has put a moratorium on new signups for a while. We will notify you when signups are available.